Intelligent Mail®
Transitioning to Seamless Acceptance

Greater Portland Postal Customer Council
August 21, 2014
• Overview of Intelligent Mail® – Basic and Full-Service
• MIDs & CRIDs
• Seamless Acceptance
• Mailer Scorecard and Reporting
• Mail Anywhere & Fee Waiver
• eInduction
• Questions
Comparing Basic and Full-Service Requirements

<table>
<thead>
<tr>
<th>Feature</th>
<th>Basic</th>
<th>Full-Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>IM Barcode on Mailpieces</td>
<td>• Required</td>
<td>• Required</td>
</tr>
<tr>
<td></td>
<td>• Must be Unique</td>
<td>• Must be Unique</td>
</tr>
<tr>
<td></td>
<td>• Note – smaller volume exception</td>
<td>• Note – containers may be excluded.</td>
</tr>
<tr>
<td>IM Barcode on Trays &amp; Containers</td>
<td>• Required</td>
<td>• Required</td>
</tr>
<tr>
<td></td>
<td>• Optional</td>
<td>• Optional</td>
</tr>
<tr>
<td>Electronic Documentation (eDoc)</td>
<td>• Optional</td>
<td>• Required</td>
</tr>
</tbody>
</table>

### Overview

- **Basic**
  - Required
  - Need not be unique

- **Full-Service**
  - Required
  - Must be Unique
  - Note – smaller volume exception
Intelligent Mail® Barcodes

- Intelligent Mail barcodes have been developed for mailpieces, trays, and containers.

**Requirements**

**Intelligent Mail Barcodes**

- **Intelligent Mail Barcode for Mailpieces**
  - BARCODE ID
  - SERVICE TYPE ID
  - MAILER ID
  - SERIAL NUMBER
  - ROUTING CODE

- **Intelligent Mail Barcode on Handling Units**
  - APPLICATION IDENTIFIER
  - TYPE INDICATOR
  - MAILER ID
  - SERIAL NUMBER

- **Intelligent Mail Barcode for Containers**
  - ZIP CODE
  - CONTENT ID
  - PROCESSING CODE
  - MAILER ID
  - SERIAL NUMBER
  - LABEL TYPE
Intelligent Mail Barcode

- Barcode Uniqueness
- Valid Service Type Identifier
- Valid MID

Electronic Documentation

- Valid MIDs & CRIDs
- By/For Information
The four options for submitting electronic documentation are:

- Mail.dat
- Mail.XML
- Postal Wizard
  - For mailings of less than 10,000 identical-weight pieces or less than 10,000 pieces with correct postage affixed to each mailpiece
- Intelligent Mail for Small Business (IMsb) Tool
  - For mailers who mail less than 10,000 pieces per mailing and less than 250,000 pieces annually
• Overview of Intelligent Mail® – Basic and Full-Service

• **MIDs & CRIDs**
  • Seamless Acceptance
  • Mailer Scorecard and Reporting
  • Mail Anywhere & Fee Waiver
  • eInduction
  • Questions
What is a CRID?

• A CRID is a Customer Registration ID
• A unique ID number issued by USPS to identify a customer’s physical business location (address)
  – There should only be one CRID for each business location

ABC Company
555 Main St.
Chantilly, VA 20152

4432002 = CRID
Examples - What is a CRID?

ABC Company has one business location and has only one CRID assigned

ABC Company

4432002
CRID
555 Main St.
Chantilly, VA 20152

XYZ Company has multiple business locations. A CRID is assigned to each location

XYZ Company

4417012
CRID
2485 Staff Rd.
Medford, OR 97504

4439712
CRID
730 Brock Cir.
York, PA 17404

4469221
CRID
734 79th Ave.
Miami, FL 33109

Examples - What is a CRID?
What is a Mailer ID?

• A six- or nine-digit number issued by USPS to identify a Mail Owner or Mail Preparer
  – Six- or nine-digit number assigned based on annual mail volume

• A MID is used:
  – In Intelligent Mail (IMb) barcodes
  – To identify a Mail Preparer or Mail Owner within eDoc
  – To determine to whom mailing information and reports should be distributed

• When the Postal Service issues a MID, it is always associated with a business location (CRID) so that the Postal Service knows to whom the MID is associated

• A single MID may be associated with a business location (CRID) or multiple MIDs may be associated with a business location
ABC Company has one business location and has one MID associated with their CRID

XYZ Company has multiple business locations and has multiple MIDs associated with the Medford, OR CRID and a single MID associated with the York, PA CRID
# How are CRIDs and MIDs Used?

<table>
<thead>
<tr>
<th>Purpose</th>
<th>CRID</th>
<th>MID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Used to identify eDoc Submitter</td>
<td>✅</td>
<td></td>
</tr>
<tr>
<td>Used to identify Mail Preparers and Mail Owners in eDoc</td>
<td>✅</td>
<td>✅</td>
</tr>
<tr>
<td>Used to determine to whom mailing information and reports should be distributed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Used in Intelligent Mail barcodes (IMb)</td>
<td></td>
<td>✅</td>
</tr>
<tr>
<td>Used to identify a data distribution profile for Full-Service feedback</td>
<td></td>
<td>✅</td>
</tr>
</tbody>
</table>
• Overview of Intelligent Mail® – Basic and Full-Service
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What is Seamless Acceptance?

- Automates and simplifies the entry, verification, and induction of commercial mail
- Designed to replace traditional verification model of upfront manual verifications being performed on a per-mailing basis
- Measures the quality of a mail preparer’s process over a calendar month to identify mail quality issues
- Is done post-induction, thus eliminating the need for mailers to rework and resubmit mailings
Seamless Acceptance

• Enables automated verification process by comparing scan data to eDoc at induction and as mail flows through postal automated processing equipment

• Leverages Intelligent barcodes on mailpieces, handling units, and containers and electronic documentation

• Utilizes sample scanning at induction and mail processing equipment scans to evaluate mail quality, payment, and location
The Seamless Acceptance Process

Automated Verification via Hand-Held Sampling

• Verifications are performed by comparing data collected through FS-IMD sampling to the information submitted in eDoc for the following categories:
  • Postage Payment Method
  • Content
  • Piece Weight
  • Postage Affixed
  • Presort
  • Barcode Construct
  • Undocumented Mail

Automated Verification and Validation via MPE

• Verifications are performed on data from mail operations by comparing MPE scan data to the information submitted in eDoc for the following categories:
  • Barcode Scan Rate
  • Undocumented Mail
  • Presort
  • Entry Location
  • Move Update

Reporting

• Verifications results on the Seamless Acceptance Dashboard/Reports
• Users will be able to access detailed information about mail quality
The Seamless Acceptance Process

1. Mailer submits eDoc
2. Statements auto-finalize
3. Capture sampling data using handheld scanners
4. Capture data from Mail Processing Equipment (MPE) scanning
5. Compare data captured to eDoc
6. Detailed Mail Quality reporting
The Seamless Acceptance Process

- Scans and samples are compared to electronic documentation
  - Data collected over the entire calendar month will be used to evaluate quality
  - A problem with a single mailing won’t result in additional postage

**Current:**
Quality determined based on a limited numbers of mailings and mailpieces, then extrapolated to all mailings

**Future:**
All mailings submitted in an entire calendar month are used to determine quality
Electronic Documentation

Sampling

Mail Processing Equipment

The Seamless Acceptance Process

Have all the pieces been paid for?

Are the pieces addressed correctly?

Is the mailing prepared correctly?
## The Seamless Acceptance Process

### Have all the pieces been paid for?
- **Undocumented (Piece)**
- **Piece barcode is paid for and included in an eDoc**

### Are the pieces addressed correctly?
- **Delivery Point**
  - Confirms that 5-, 9-, or 11-digit delivery point in the IMb is valid
- **Move/Update**
  - Validates that addresses in a mailing list are periodically updated

### Is the mailing prepared correctly?
- **Weight**
  - Physical weight matches the weight in the eDoc
- **Postage**
  - Postage affixed matches the eDoc
- **Barcode Quality (Piece)**
  - IMBs are formatted per USPS standards
- **Nesting/Sortation**
  - Physical sortation meets mail preparation rules
- **Mail Characteristic**
  - Mail traits match eDoc (processing category; class; non-profit; etc.)
- **Barcode Scan Rate (Piece)**
  - IMBs are machine readable
As part of Seamless Acceptance, the following verifications will be performed:

<table>
<thead>
<tr>
<th>Verification</th>
<th>eDoc</th>
<th>Mail Processing Equip. (MPE)</th>
<th>Sampling</th>
<th>Mailer Contact Threshold</th>
<th>Egregious Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Undocumented</td>
<td></td>
<td>X</td>
<td>X</td>
<td>0.5%</td>
<td>0.8%</td>
</tr>
<tr>
<td>Delivery Point</td>
<td>X</td>
<td></td>
<td></td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Move/Update</td>
<td></td>
<td>X</td>
<td></td>
<td>0.05%</td>
<td>0.15%</td>
</tr>
<tr>
<td>Nesting/Sortation (MPE)</td>
<td></td>
<td>X</td>
<td></td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Nesting/Sortation (eDoc)</td>
<td>X</td>
<td></td>
<td></td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>Nesting/Sortation (Sampling)</td>
<td></td>
<td>X</td>
<td></td>
<td>3%</td>
<td>5%</td>
</tr>
<tr>
<td>Mail Characteristic</td>
<td></td>
<td>X</td>
<td></td>
<td>0.1%</td>
<td>0.5%</td>
</tr>
<tr>
<td>Postage</td>
<td></td>
<td>X</td>
<td></td>
<td>2%</td>
<td>5%</td>
</tr>
<tr>
<td>Weight</td>
<td></td>
<td>X</td>
<td></td>
<td>3%</td>
<td>5%</td>
</tr>
</tbody>
</table>
Topics

• Overview of Intelligent Mail® – Basic and Full-Service
• MIDs & CRIDs
• Seamless Acceptance
• **Mailer Scorecard and Reporting**
• Mail Anywhere & Fee Waiver
• eInduction
• Questions
How to Access Mailing Reports

Full-Service reports can be accessed through the Welcome page of the BCG by clicking on “Mailing Services” on the left or by accessing “Mailing Reports” under Favorite Services.
To monitor Balances & Fees associated to permit or publication accounts, under “Mailing Services” select Balance and Fees “Go To Service”
The Mailing Reports Page has links to several reports for feedback and data quality.
The Mailer Scorecard provides a dashboard view summarizing performance, allowing comparisons across facilities. It is available for any mailer submitting eDoc.

- Changes in metrics since previous month are highlighted
  - **Green**: metric has improved by more than 5%
  - **Red**: metric as declined by more than 5%
  - **Yellow**: metric exceeds USPS threshold
## Mailer Scorecard: Seamless

### SEPTEMBER 2013

<table>
<thead>
<tr>
<th>Verifications</th>
<th># Metrics</th>
<th># Trending</th>
<th>% Metrics</th>
<th>% Trending</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailer Profile</td>
<td>20169448</td>
<td>3</td>
<td>166</td>
<td>0</td>
</tr>
<tr>
<td>Full-Service Electronic</td>
<td>9,020</td>
<td>232</td>
<td>10,110</td>
<td>252</td>
</tr>
<tr>
<td>eInduction</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Seamless</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Manual Sampling</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Entry Point</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### eDoc Submitter

<table>
<thead>
<tr>
<th>Metric</th>
<th>Total</th>
<th>20169448</th>
<th>20179530</th>
</tr>
</thead>
<tbody>
<tr>
<td># Containers</td>
<td>8</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td># Handling Units</td>
<td>108</td>
<td>3</td>
<td>106</td>
</tr>
<tr>
<td># Pieces</td>
<td>10,110</td>
<td>252</td>
<td>9,020</td>
</tr>
<tr>
<td># Full-Service Pieces</td>
<td>10,110</td>
<td>252</td>
<td>9,020</td>
</tr>
<tr>
<td># O/C Errors</td>
<td>0</td>
<td>N/A</td>
<td>0</td>
</tr>
<tr>
<td># M/C Container Errors</td>
<td>66</td>
<td>N/A</td>
<td>66</td>
</tr>
<tr>
<td># MID HL Errors</td>
<td>5,576</td>
<td>252</td>
<td>6,366</td>
</tr>
<tr>
<td># MID Piece Errors</td>
<td>200</td>
<td>0</td>
<td>200</td>
</tr>
<tr>
<td># By/For Errors</td>
<td>13,668</td>
<td>544</td>
<td>13,104</td>
</tr>
<tr>
<td># By/For Invalid Errors</td>
<td>13,104</td>
<td>0</td>
<td>13,104</td>
</tr>
<tr>
<td># By/For Matching Errors</td>
<td>282</td>
<td>282</td>
<td>0</td>
</tr>
<tr>
<td># By/For Mail Owner Identified as USPS Errors</td>
<td>200</td>
<td>0</td>
<td>200</td>
</tr>
<tr>
<td># Barcode Uniqueness Container Errors</td>
<td>60</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td># Barcode Uniqueness HL Errors</td>
<td>66</td>
<td>N/A</td>
<td>66</td>
</tr>
<tr>
<td># Barcode Uniqueness Piece Errors</td>
<td>470</td>
<td>232</td>
<td>100</td>
</tr>
<tr>
<td># Entry Facility Container Errors</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Additional Postage Due (Full-Service Electronic)</td>
<td>$1,199.41</td>
<td>$142.17</td>
<td>$1,056.24</td>
</tr>
<tr>
<td>Early Scheduled Ship Date Warnings</td>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>CGA Container Warnings</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>DMU Verified USPS Transported Containers</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Default Tray Barcode Warnings</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

- **Green**: metric has improved by more than 5%
- **Red**: metric as declined by more than 5%
- **Yellow**: metric exceeds USPS threshold

Mailer Scorecard: Seamless

- Summarizes Full-Service eDoc performance
- Compares across facilities
- Available for eDoc Submitters, preparers and owners
- Used for Mail Anywhere participation – discussed later in presentation.
Mailer Scorecard: Seamless

- Summarizes Seamless Acceptance performance across facilities
- Provides clear visibility over Seamless errors in mailing, specifically:
  - Nesting/Sortation
  - Entry Facility
  - COA
  - DPV
  - Mail Characteristics
  - Postage
  - Weight
  - Undocumented
- Mailers drill down into each error to investigate and take corrective action
• Summarizes Manual Sampling performance across facilities

• Provides clear visibility over Manual Sampling errors in mailing, specifically:
  • Mail Characteristics
  • Nesting/Sortation
  • Barcode Quality
  • Weight
  • Postage

• Mailers can drill down into each error to investigate and take corrective action
Locale Keys are unique identifiers used for USPS origin entry and drop shipment sites for each container.

Entry Point scorecard displays errors when Locale Keys or Postal Codes:

- are not populated or are incorrect in Mail.dat/Mail.XML eDoc submission
- identified in the eDoc do not match those retrieved from the MDF (Mail Direction Files) or are from and invalid date range
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Below are the Full-Service thresholds Mailers will be evaluated on:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Threshold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-Service Volume (%)</td>
<td>&gt; 90%</td>
</tr>
<tr>
<td>Service Type ID Errors</td>
<td>&lt; 2%</td>
</tr>
<tr>
<td>Mailer ID Errors</td>
<td>&lt; 2%</td>
</tr>
<tr>
<td>Unique Piece Barcode Errors</td>
<td>&lt; 2%</td>
</tr>
<tr>
<td>Unique Tray Barcode Errors</td>
<td>&lt; 2%</td>
</tr>
<tr>
<td>Unique Container Barcode Errors</td>
<td>&lt; 2%</td>
</tr>
<tr>
<td>Co-Palletization eDoc Errors</td>
<td>&lt; 5%</td>
</tr>
<tr>
<td>Entry Facility Errors</td>
<td>&lt; 5%</td>
</tr>
<tr>
<td>By/For Errors</td>
<td>&lt; 5%</td>
</tr>
</tbody>
</table>

The *PostalOne!* Help Desk will evaluate compliance and grant authorization.
Eligibility Requirements

- Eligible Full-Service Mail Classes:
  - First Class – Cards, Letters, and Flats only
  - Standard – Letters, and Flats only
  - Bound Printed Matter – Flats only
  - Periodicals – Letters and Flats Only

- Eligible Permit Types:
  - Permit Imprint
  - OMAS Imprint
  - Precanceled Stamps
  - Metered
Eligibility Requirements

- **Statement Types:**
  - Single Permit
    - One permit in a mailing being billed
    - At least 90% FS IMb required
  - Combined Mail
    - Single class of mail
    - Multiple postage payment methods okay
    - At least 90% FS IMb required

- **Submission Methods:**
  - Mail.dat
  - Mail.XML
  - Postal Wizard (First-Class Mail and Standard Mail only)
    - Full-Service only
  - IMsb (First-Class Mail and Standard Mail only)
• **90% Full-Service and Permit Fee Waiver**
  - Fees waived, provided Full-Service volume for permit stays at 90%
  - 90% threshold is tracked cumulatively, over a yearlong time period
  - The cumulative period starts over on the presort fee anniversary date
    - Cumulative period runs *forward* for one year from the fee anniversary date
    - The following year, when the next fee anniversary date is reached, the cumulative starts over again
    - This results in the Full-Service % being reset to zero each year on the fee anniversary date
    - The first mailing after the annual presort fee anniversary date establishes the new cumulative percentage
• *PostalOne!* uses the annual presort fee anniversary date to determine the waiver period

Mail Owners preparing their own mail and Full-Service Waiver

– *PostalOne!* determines the date the annual fee waiver starts by
  • Date that the permit holder’s annual fee expired

Mail Service Providers and Full-Service Waiver

– *PostalOne!* determines the date the annual fee waiver will start by
  – **First-Class Mail**: The latest date that both the permit holder’s annual fee AND the mailing agent’s annual fee expired
  – **For Non-First-Class Mail**: Date the permit holder’s annual fee expired
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• eInduction

• Questions
eInduction will result in quicker appointment processing, reduce errors, and improve revenue protection by removing the reliance on paper forms.

<table>
<thead>
<tr>
<th>Paper 8125/8017</th>
<th>eInduction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paper forms required for all shipments</td>
<td>No paper forms required for drop shipment</td>
</tr>
<tr>
<td>Entire shipment is held until resolved</td>
<td>Fast appointment processing</td>
</tr>
<tr>
<td>Appointment issues are resolved by calling origin site (if open)</td>
<td>Containers resolved individually</td>
</tr>
<tr>
<td>Entry discounts and induction location validated manually</td>
<td>24/7 appointment resolution via NCSC</td>
</tr>
<tr>
<td></td>
<td>Automated validation of entry discounts</td>
</tr>
</tbody>
</table>
Eligible rate classes and processing categories:

- **First-Class:** Letters, Flats, Cards
- **Periodicals:** Letters, Flats
- **Standard:** Letters, Flats
- **Bound Printed Matter:** Flats

*Bound Printed Matter parcels are a future processing category that will be made eligible for eInduction*
eInduction Requirements

- Prepare pallets/containers with Intelligent Mail Container Barcodes (IMCB)
- Submit electronic documentation – flag containers as eInduction
- Finalize postage statement
- Create/make appointment at each entry point
- Associate pallets/containers to the appointment (Non-SV only) *(No longer a requirement with the deployment of the IM-DAS solution, late fall 2014)*
- Induct mail at the correct facility
Post-induction, actual scan data is combined with the eDoc to perform validations and populate eInduction reports.

- Post-induction validations determine if actual induction matched the eDoc.
- Reporting provides mailers status information, supports problem resolution, and quality reporting.

<table>
<thead>
<tr>
<th>Validation</th>
<th>Data Used</th>
<th>Checks Made</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment</td>
<td>Scanned Barcode</td>
<td>Presence of paid eDoc</td>
</tr>
<tr>
<td>Mis-shipped</td>
<td>Scan Location</td>
<td>Location matches eDoc</td>
</tr>
<tr>
<td>Duplicate</td>
<td>Scanned Barcode</td>
<td>Unique for 45 days</td>
</tr>
<tr>
<td>Entry Point Discount</td>
<td>Scan Location</td>
<td>Valid discounts at scan location</td>
</tr>
<tr>
<td>Zone Discount</td>
<td>Scan Location</td>
<td>Valid discounts at scan location</td>
</tr>
<tr>
<td><strong>After July 2014:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Undocumented</strong></td>
<td>Scanned Barcode</td>
<td>Presence of IMcb in paid eDoc</td>
</tr>
</tbody>
</table>
Resources for Mailers

• **RIBBS Website:** [https://ribbs.usps.gov](https://ribbs.usps.gov)
  – Getting Started Page: [https://ribbs.usps.gov/gettingstarted/](https://ribbs.usps.gov/gettingstarted/)
  – Business Customer Gateway Information: [https://ribbs.usps.gov/gateway/](https://ribbs.usps.gov/gateway/)

• **PostalOne! Help Desk**
  – Phone: 800-522-9085
  – Email: [postalone@usps.gov](mailto:postalone@usps.gov)
Intelligent Mail® Services

Mail Entry Roadmap

The Mail Entry Roadmap describes the Postal Service’s key initiatives to streamline the acceptance, induction, and verification of commercial mailings: Full-Service Intelligent Mail®, eInduction, and Seamless Acceptance.

Full-Service Intelligent Mail Requirements for Automation Prices

Due to the PRC ruling, the Postal Service is delaying the Jan. 26, 2014, implementation of the Full-Service Intelligent Mail requirement for automation price discounts. Mailers who are not currently enrolled in Full-Service effective Jan. 26, 2014, will still be able to claim automation prices.

eDoc and Full-Service Authorization for Software Vendors

The Postal Service has launched a voluntary process for software vendors and developers to authorize their product(s) in the Test Environment for Mailers (TEM). To get started, click here to review the Mail.dat or Mail.XML guides and access the on-line Enrollment Tool.

Find Daily Updates

What documents were updated or added today? Click on the new "Updates"
PostalOne® Release 38.0.0 will deploy on August 24, 2014 and price and postage statement changes will go into effect on September 7, 2014.

Webinars will be held for mailers to learn about the PostalOne! Release 38.0 updates to functionality, as well as, pricing and postage statement changes. The schedule and topic for the webinars is below.

PostalOne! Release 38.0.0 Business Related Changes – this webinar will cover changes to PostalOne! functionality and postage statement and price changes.

- Friday, August 22, 2014 from 1:00 pm to 3:00 pm eastern
  Meeting Number: 748 335 429
  Log on:

  Teleconference information:
  Provide your phone number when you call in.

  POSTNET™ Retirement
  A Plan for Every Mailer (PDF)
  Intelligent Mail Education
  Full-Service Frequently Asked Questions and Answers (PDF)
  PostalOne! Frequently Asked Questions and Answers (PDF)
  Mailing Data Quality Reports Training Updates (PDF)
  How to Work with Your Mail Preparer (PPT)
  IMb Initial Steps for Mailers (PPT)
  Business Customer Gateway (PDF)
  Videos
  USPS Intelligent Mail Barcode (WMV/38MB)
  USPS Intelligent Mail and Seamless Acceptance (WMV/55MB)
  Intelligent Mail Move Update DVD
  Move Update (WMV/89MB)
  Intelligent Mail Barcode Implementation (WMV/139MB)
THANK YOU